



E-BOOK

Enhance Your CMDB with Complete and Accurate IT Asset Data

Lansweeper

5 Benefits of Integrating Lansweeper with your CMDB

Data is the lifeblood of any business – and putting it to use to protect and optimise your IT can deliver significant benefits. By integrating your Configuration Management Database (CMDB) with Lansweeper, the market's leading IT discovery and inventory solution, you'll have real-time automatic, access to complete and accurate IT asset data that you can use to hydrate your CMDB and leverage across a wide array of use cases. In this ebook, we'll examine five important reasons to integrate Lansweeper with your CMDB.

Improve ITIL/ITSM processes with accurate CIs in your CMDB

Immediate access to comprehensive and accurate CMDB data and configuration items (CIs) within your ITSM tool can fundamentally improve many ITIL/ITSM processes, including Incident Management, Change Management, Release Management, Problem Management and Service Request Management. For example, you can reduce the occurrence of unplanned outages by linking Change Requests to an accurate representation of the IT asset landscape via automatically maintained CIs and their upstream and downstream relationships. You can also improve the accuracy of risk assessments performed as part of a Change Request process, and shorten response times and increase customer satisfaction by linking critical incidents to accurate CIs in the CMDB.



Simplify ITAM With Automated Asset Discovery

Major ITSM platforms include comprehensive IT Asset Management (ITAM) capabilities that require access to granular IT asset data and records. By integrating Lansweeper data with your ITSM, you can improve asset lifecycle management to reduce waste associated with unused or faulty IT equipment. Access to a complete and current view of all IT assets across the enterprise also supports budget forecasting and planning for capital refresh programs, helping to optimise IT spend.

Breeze Through Audits With Effective SAM

Organisations face significant liability and risk if software assets are not tracked and managed properly. The starting point for taking control of Software Asset Management (SAM) is knowing what software exists across the enterprise. Lansweeper automatically detects installed software on a wide variety of asset types, and through a seamless integration, can populate your CMDB with that data, as it relates to your CIs. Access to this accurate and granular information provides the foundation for understanding the current state of deployed software, enabling you to better manage and optimise software utilisation, saving money, simplifying compliance and helping employees be more productive.



By creating a single source of truth for all your IT asset data, Lansweeper eliminates one of the biggest hurdles in IT asset management - knowing your IT - as well as time-consuming, manual processes, like updating spreadsheets.

— Cassandra Lloyd, Partner Alliance Manager at Lansweeper

Support SecOps in Securing The IT Estate

When it comes to IT security, you can't protect what you don't know you have. Lansweeper rapidly discovers all your IT assets and requires very little upfront effort or ongoing maintenance. Integrating this wealth of IT asset data into your ITSM platform's CMDB surfaces the raw asset data as well as the relationships between assets – such as which devices are connected to each other at a network level, and which SQL databases are hosted on SQL server instances. With Lansweeper data at your fingertips, you can see key attributes and up-to-date records such as OS versions, SQL servers, file system encryption status, and Windows hotfix/patch information – all at-a-glance. – and help your SecOps and IT operation teams proactively address concerns before they become major issues.

Take Control of GRC

Governance, Risk and Compliance (GRC) is a fundamental item on the radar of IT executives in organisations of all sizes. But taking control of GRC is increasingly difficult as organisations grow in size and complexity. IT assets are the starting point for assessing and mitigating the risks faced by modern IT teams and the enterprises they serve, but without a fully automated discovery solution, identifying assets across the IT estate is an enormous undertaking. With a complete inventory of all IT assets along with granular IT asset data flowing into your CMDB from Lansweeper, you can develop and inform a robust strategy for data governance, compliance and risk mitigation.

Integrate Your CMDB With Lansweeper

Lansweeper connects right into your technology stack, so you can unlock your IT Asset Data and fuel any IT scenario. Currently, Lansweeper offers out-of-the-box integrations with a number of popular CMDBs, including Service Now, Jira SM, FreshService, Halo ITSM, 4me and Seerevically.ai, with more to come. [Browse our integrations](#) to learn how you can leverage a complete and accurate IT asset inventory and granular IT asset data from Lansweeper with your mission-critical systems.



Lansweeper provides a single source of truth for IT asset data that can be leveraged across systems and teams, ensuring everyone is working from the exact same dataset - one that is always complete, accurate and up-to-date.

— Tom Petley, Director, HaloITSM

Know Your IT!

Discover, analyze, and connect your IT, OT, and IoT assets - all in one place.

- Agentless discovery
- Aggregating data across IT systems
- Cloud-based for scalability and accessibility
- Leverage data for any IT scenario or use case
- Ability to integrate with other applications and services

**For more information about Lansweeper,
visit www.lansweeper.com.**

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