TRANSITIONING TO THE FLASH FAMILY

Using fine-tuned **best practices**, we will guide you every step of the way.

Decades of **experience** helping high-tech OEMs migrate from their current supply chain partner or solution and join the Flash Family.

Planning, processes, and communication protocols **down to a science**.

Joining Flash: A White-Glove Experience

Your Transition Strategy with Flash is built on the promise we’ll be with you every step of the way. You will be actively involved in all decisions, and we will listen to your concerns. From the moment we begin your transition journey, we want you to experience the **white-glove treatment** Flash is known for.

An Implementation Manager is your single point of contact to communicate with at any given time.

Extensive expertise and talent across several cross-functional departments are brought together by the Implementation Manager, to orchestrate a **successful transition**. These include team members from: Inventory Control, the Global Command Center, Global Trade Operations and Compliance, and Information Technology.

Any successful transition needs to start with a clearly defined scope, timeline, and action plan. Cross-functional experts from Flash, working hand in hand with you, will ensure all details are covered. From warehouse setup to inventory movement to B2B integrations, and training Flash personnel on your specific program and products, we leave no aspect unplanned.
Methodology
This is where the science comes in. Decades of experience has proven that communication among all stakeholders is crucial from beginning to end — **plan the plan, work the plan.**

**PRE-TRANSITION**
- Kickoff meeting to develop Transition Plan (Client & Flash sign off)
  - Priorities based on Client requirements (by Location and Volume)

**DURING TRANSITION**
- We suggest allowing Flash to inspect Inventory and take photographs
- We also suggest allowing Flash to complete a physical inventory (PI) at each location prior to transition
- Inventory movement from client current locations to Flash locations via third-party or Flash carrier
- Streamline inbound and putaway processes – we suggest one order per pallet of material & corresponding packing slip
- Implementation Manager communicates progress updates with Client daily via open conference call, to discuss and resolve issues quickly
- Each Flash warehouse conducts full PI to sync inventory with FlashTrac and Client systems
  - Ensures all parts were processed correctly and put away in correct locations

**POST-TRANSITION**
- Flash Client Services team monitors trends
- We suggest allowing Flash to inspect Inventory and take photographs
- We also suggest allowing Flash to complete a physical inventory (PI) at each location prior to transition
- Streamline inbound and putaway processes – we suggest one order per pallet of material & corresponding packing slip
- Implementation Manager oversees regional expansions

**Exceptions**
- Segregated & tracked by the piece in FlashTrac
  - Helps ensure swift resolution and clean inventory
  - Implementation Manager oversees regional expansions

**Quarterly Business Review and Installed base evaluation**
- Implementation Manager oversees regional expansions

**Priorities based on Client requirements (by Location and Volume)**

We understand changing supply chain partners is a business-impacting decision not to be taken lightly. But so is staying with a sub-par logistics provider that frustrates you on a regular basis. Let us show you why so many high-tech companies are “making their next move” one that involves Flash Global.