BUSINESS-GRADE PERFORMANCE

When put to the test, CyberPower UPS Systems surpass the expectations of demanding IT professionals.
Organizations across virtually every industry depend upon power for their mission-critical operations. CyberPower designs uninterruptible power supply (UPS) systems to provide seamless battery backup power—helping protect sensitive IT equipment and data during power surges and blackouts. What’s more, CyberPower’s UPS Systems deliver feature-rich performance for a competitive price.

But what do IT professionals think about CyberPower UPS Systems? To find out, CyberPower supplied six IT professionals with different UPS models, so they could see how the systems performed in their own unique environments. The participants tried out all the features of the UPS Systems, testing everything from setup to status notifications to runtime performance. Here are the results of those tests.

“Power is the most vital thing... If we were to lose power, then we’d be almost unable to do anything.”

—Gene H., IT manager, healthcare company

**PRODUCTS TESTED:**

- CyberPower Smart App Sinewave UPS PR1500LCDRT2UN, a rack/tower convertible UPS with line interactive topology
- CyberPower Smart App Sinewave UPS PR1500LCDN, a mini-tower UPS with line interactive topology
- CyberPower Smart App Online UPS OL1500RTX2UN, a rack/tower UPS with double conversion topology
ALL THE RIGHT FEATURES—RIGHT OUT OF THE BOX

As your ultimate ally in power, CyberPower provides reliable UPS power protection for all types of servers, storage appliances, network devices, and communications equipment. The UPS systems also come with pre-installed network cards, LCD control panels, and the latest energy-saving technology.

Across the board, IT professionals noted the thoughtful packaging and easy installation of the CyberPower UPS Systems. One participant was able to see how the CyberPower power management features stand up against the competition. Gene H., IT manager at a healthcare company, says, “Unexpectedly, about a week and a half after I installed the CyberPower UPS System, we had a power outage.” He continues: “CyberPower lasted about 25 minutes longer than the [existing system with the same wattage]. I was shocked at how much power it conserved!”

In addition to advanced power protection, CyberPower UPS Systems are one of the first to include LCD control panels. Often a UPS is installed in a hard-to-reach area, such as a crowded server closet, the bottom of a rack, or on the floor. All of the IT professionals liked the convenience of the CyberPower LCD screen, which can be rotated horizontally or vertically, easily tucked away, or removed for easy access—without bending down. Plus, IT professionals liked the wealth of information provided on the display, including the UPS status, events, and alarm settings.

“There’s plenty of information on the control panel,” says David P., IT support professional at a construction firm. “The estimated runtime is definitely a big plus because it gives me a pretty good idea of how long the system is going to last with whatever load that’s running.”

Other IT professionals echoed the positive sentiment. “The functionality of the LCD control panel is pretty cool because you can adjust what’s included and how much to display at one time,” says Chaz K., network/system administrator in education. “The benefit of that is if I want to check the status, I don’t have to hunt for a specific button.”
REMOTE MANAGEMENT FOR TODAY’S WORKPLACE

CyberPower UPS Systems also provide busy IT professionals with pre-installed network cards and remote management tools—for centralized power management, monitoring, control, and configuration. The test participants especially liked how the PowerPanel Business Edition software enabled them to safely shut down any connected equipment in the event of an extended power outage.

“The network card was pretty easy to work with, and it makes life with a UPS much easier,” says David P.

Another IT professional said he’s always on call, so he really appreciates the remote monitoring features. “The network card was super simple to use,” says Keith B., network/system administrator at a real estate company. “It was easy to set up my alerts and notifications. There were screens to see what kind of voltage it’s pulling down, and how long the units will stay up in the event of a power loss… The GUI, I think, is well put together.”

CyberPower UPS Systems also provide the “extras” that go beyond the competition, from programmable group outlet control to comprehensive event logging, reporting, alerts, and notifications. David S., IT consultant in a consulting firm, says, “CyberPower supports SMS notifications, which I have never found on [a competitive unit].” He continues: “CyberPower also has more features than [the other unit]... so that was a nice bonus.”

“I would absolutely recommend CyberPower. They’re wonderful units. They’re good looking, easy to get up and running, and the interface is fast too.”

— Keith B., network/system administrator, real estate company
In their tests of the CyberPower UPS Systems, IT professionals found the systems have all the right features for maximizing uptime. CyberPower online UPS Systems are compatible with a wide range of generators and deliver consistent, clean AC power with zero transfer time.

In fact, when monitoring the CyberPower UPS System, one IT professional reported that it “never missed a beat.” Another participant, IT consultant David S., was pleasantly surprised at how “small, but mighty” the CyberPower unit performed. When he tested the battery backup under a full load of his equipment, it ran for a full 2.5 hours. “For that size of UPS, I was surprised with that runtime,” says David S. “It ran longer than I thought it would!”

The entire group of IT professionals appreciated the runtime performance and deep feature set. Each participant said they’d highly recommend the CyberPower UPS System. “Obviously, it’s a battery backup—that’s its job—but it also has so many other features,” says Gene H. “CyberPower can do anything you want it to do, within reason. The functionality is there, if you want to use it.”

In addition to the robust features, Justin C., network/system administrator at a manufacturing company, said he liked how CyberPower UPS Systems deliver better performance at a better price point. “I think they work great for businesses that are trying to watch their bottom line,” says Justin. “In fact, we have bought several of their other units.”

IT support professional David P. also likes the affordability. “I would tell other IT pros they’re getting a good UPS for the money,” says David. “The CyberPower UPS is a really good product, solidly made, and it does exactly what it’s supposed to do.”

Overall, the real-world tests showed IT professionals prefer CyberPower UPS Systems for reliable performance, user-friendly technology, and ongoing value. As IT consultant David S. sums up, “With CyberPower, you can expect good, solid performance, better battery and power features, and more ease of manageability... They’ll be my new standard for recommendation.”

See what you think about CyberPower power management solutions.