

Omnichannel customer experience solutions for the digital age



Today's digital-first customers demand a digital-first customer experience – connecting with the brands that serve them wherever and whenever they want. In fact, [9 out of 10 customers expect consistent interactions across channels](#). Brands today need to adopt an effective digital engagement strategy or risk obsolescence.

Comm100 offers an enterprise-grade, AI-powered digital customer experience platform that helps your customers deliver a higher standard of care and support across every digital channel: live chat, chatbot, social media, email, messaging, and self-serve knowledge base.

Partner with us

Whether you're motivated by an additional revenue stream or by the desire to simply deliver more value to your customers, we'll make it easy.

Why Comm100?

Flexible

Configure Comm100 to work the way your customers want, across web and mobile properties
Agent access via desktop, browser, and mobile app on iOS and Android

Scalable

Cloud architecture supporting thousands of concurrent agents, serving the needs of even the largest contact centers

Start with a single channel and grow into a true omnichannel digital CX deployment at a pace that suits your customer's needs

Reliable

Only Comm100 offers guaranteed uptime with our MaximumOn™ failover technology.
Because customer experience should never be offline

Secure

Comm100 puts security first, adhering to a wide range of standards including ISO 27001, HIPAA, PCI-DSS, GDPR, WCAG 2.0, and others

Built-in security and privacy capabilities that satisfy even the strictest requirements: SSO, IP restrictions, TLS encryption, data masking, granular password policies, and more.

Intuitive, efficient interface

Unified agent console: One centralized interface for managing conversations on every channel

Intuitive UI: Get agents up and running in hours, not days

Integrated

Our robust API, agent console extensions, Zapier layer, and many more integration tools help you connect to hundreds of other applications in your customers' ecosystems to streamline workflows, improve productivity, and gain deep insight into their digital CX engagements.

The Comm100 Partner Network



Referral	Reseller	White Label
You introduce your customers, we manage the sales cycle	Your customers, your pipeline. We support you in the background as needed	Our platform, your digital CX business model
Commissions: <ul style="list-style-type: none"> • 15% up to first \$1 million • 18% above \$1 million 	Discount off list price: <ul style="list-style-type: none"> • 30% up to first \$1 million • 35% \$1 - \$2 million • 40% above \$2 million 	Contact us for pricing details.

If you serve customers in any of the following verticals, then you need to take a closer look at the Comm100 digital CX platform:

**Finance, Banking, & Insurance | Healthcare | Telecom & Utilities
 Manufacturing | Technology | State & Local Government | e-Commerce**



Let's chat

Comm100 is a leading global provider of multi-channel customer engagement solutions with a mission to make online service and support delivery more genuine, more personalized, and more productive through meaningful conversations. Let us show you how.

[Learn more](#)