

ITAD SERVICES CASE STUDY: DATA SECURITY SOLUTION

The Client

A major pharmaceutical company who requires compliant, nationwide ITAD EOL services.

Business Challenge

The client had strict data security requirements and required compliant a – yet cost-effective – end-of-life solution for their IT assets. The decommission project needed to:

- Adhere to their corporate requirement that all media devices be physically destroyed before being removed from each facility
- Meet or exceed all regulatory and internal audit requirements for data privacy and security
- Ensure that all media devices were recycled in an EPA-compliant manner.

The Ingram Micro Solution

Ingram Micro leveraged its centralized tracking system and national network of locations and personnel to:

- Dispatch mobile data destruction equipment and professional services staff to each client facility
- Ensure each device was tracked by serial number and destruction date/time
- Securely transport all sanitized devices to the nearest Ingram Micro facility for further processing and recycling
- Provide detailed asset audit reports and certificates of destruction and recycling.

All assets were demanufactured at Ingram Micro facilities and the resulting materials were processed in strict compliance with e-Stewards environmental guidelines.

Why the Client Chose Ingram Micro ITAD

Ingram Micro has the national footprint, onsite capability, tracking and reporting system, and proven track record to deliver a safe, cost-effective, and comprehensive program.

Key Solution Benefits

- Cost savings of 85% compared to previous program
- All hard drives destroyed onsite before transport
- Detailed reporting chain-of-custody
- Over 40,000 assets per year processed