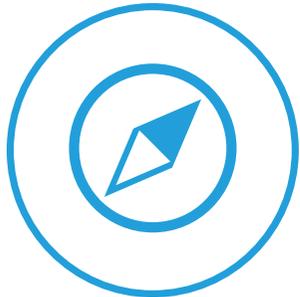




Powering connections



Discover Mitel

You're one of 70 million business users across 100 countries who are connected by Mitel. Whether you have a ShoreTel-branded device on your desktop, or you're using one of our latest solutions, Mitel helps you to connect, collaborate and provide better experiences for your customers and employees.

We acquired Shoretel in 2017 – combining its expertise with our 45 years of industry-leading innovation and allowing you and your customers to communicate simply and seamlessly.

The future's calling

ShoreTel 14.2 Communicator is reaching **end of life status during September 2020** – which means that there will be no more software updates to your system. Here's the good news: we're providing a clear path to the future for you and your business.

Upgrading to the latest version of our software comes with key benefits – helping your team to be more productive and effective. It supports them with video and audio conferencing tools in this new world of remote work. What's more, you're free to choose the upgrade that suits your business:

On-site

Upgrade your software quickly and easily while retaining your current hardware.

Cloud

Future-proof your communications with a self-updating solution. This option comes complete with the tools your employees need to work anywhere, anytime and on any device.

The choice is yours

Today, we all want a workplace that delivers an exceptional customer experience and supports business growth, while attracting new talent and engaging and enabling employees. This can all be achieved through the power of choice.

Whether it's having the power to choose a unified communications solution that's fully interoperable with your existing systems, or the power to choose how you'd like to be supported in driving business, we're able to offer you this choice by being more agile than anyone else.



Flexibility

Our flexible tools support your business goals. We adapt our solutions to suit the needs of your staff – and empower them to excel day in, day out.



Choice

With Mitel, your teams have the choice to communicate in the way that works best for them – across voice, video, messaging, presence, audio conferencing, mobility and team collaboration.



Opportunity

We're here to help you drive your business through improved customer and workplace experiences, optimising opportunities for growth and efficiency.

We work within your existing network



Innovation is at the core of our DNA



We've been an industry leader for over **45 years**

We're the **#1 market leader** in total cloud seats



70 million

business users in more than 100 countries trust our services



We have over

1,600 patents and applications



We have the **biggest** UC market share in Europe



Mitel – Solutions for the future of communications

Technology is changing faster than ever. And as systems age, organisations that fail to evolve will fall behind.

So keep your business future-ready with the latest support. Maximise employee productivity with the latest tools and resources. And access simple to use, secure, flexible solutions with Mitel.

Both our cloud and onsite solutions deliver an all-in-one communications and collaboration solution with modern IP phones, collaboration tools and remote working capabilities – so you're free to choose the right one for your needs and objectives.

MiCloud Connect

- Enjoy industry-leading scalability, security and reliability
- Add users and features as your requirements change – so you only ever pay for what you need
- Access simple service plans without a bunch of add-ons
- Reduce downtime with our robust suite of modern collaboration tools
- Future-proof your communications with a self-updating solution

[Find out more >](#)

MiVoice Connect

- Lower your total cost of ownership by retaining ShoreTel 14.2 Communicator hardware components
- Combine all the benefits of ShoreTel 14.2 Communicator with the latest collaboration technology
- Increase productivity with our wide range of integrations, advanced apps and contact centre solutions
- Choose to update your software and retain your hardware for a quick and easy upgrade

[Find out more >](#)

What's next?

When your current solution reaches end of life, it can be difficult to know where to start. Begin by making sure you've updated to the latest software and platforms – so your employees can take advantage of all the latest features, while you can protect your systems with the latest security available.

As a ShoreTel 14.2 customer, we want to help you protect your communications continuity. And here's the good news – upgrading to the latest version of our software also helps your team become more productive whatever their role, and wherever they're working from.

Most importantly, Mitel gives you the flexibility to choose how you upgrade by giving you the option to stay on premise and simply move to the latest version of software with **MiVoice Connect** or migrate to our low-maintenance cloud version, **MiCloud Connect**.

Case study: Worldhotels

Thanks to our unified communications solution, Worldhotels collaborate seamlessly across multiple locations worldwide.

[Read More >](#)

Case study: Feefo

We provided Feefo with a simpler way for employees, partners and customers to engage and communicate – whether they're office-based or working remotely.

[Read More >](#)

Get started

Read our handy infographics which detail the 5 easy steps you can expect when upgrading with Mitel.

[5 steps to the cloud >](#)

[5 steps to upgrading on-site >](#)

MiVoice Connect

Watch our webinar on migrating your ShoreTel 14.2 Communicator solution to MiVoice Connect.

[Watch our Webinar >](#)

MiCloud Connect

Watch our demo on MiCloud Connect to discover more.

[Watch our Demo >](#)